

Kevin O'Donnell

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Summary

I am a licensed claims adjuster(Florida license #W344055) Haag certified with a background in construction and Law. I am seeking a position that would utilize my skills as a claim adjuster.

Certifications

- Accredited Claims Adjuster (ACA) Pensacola State College
 - Phi Theta Kappa-Honors (Delgado Com. College)
 - Haag Certified Reviewer - Level I
 - Xactimate Fundamentals and Proficiency—Xactware
 - Basics of Xactimate for Property Claims
 - Light wind and Hail Training (Pilot)
 - California Earthquake Certification *for CEA Certification only
 - California Fair Claims
 - Identification of Building Materials
 - TACTICAL XACTIMATE TRAINING — AdjusterPro
 - EXPECTATIONS FOR WRITING ACCURATE FLOOD CLAIMS (pilot)
 - FLOOD ADJUSTING PRACTICES I (pilot)
 - FLOOD ADJUSTING PRACTICES II (pilot)
 - FLOOD CLAIMS COLLEGE: POLICY AND SCOPING PART I (Pilot)
 - FLOOD CLAIMS COLLEGE: POLICY AND SCOPING PART II (Pilot)
 - Flood Claim College: Xactimate Training(pilot)
 - 2022 NFIP Claims Adjuster Presentation(Six-Hour Webinar Course)
 - Flood Claims College: Basic NFIP Exam (Pilot)
 - Proper Handling of Freeze Losses for Allstate Field Adjusters(Pilot)
 - Composition Shingle Damage-Assessment (Haag Education)
 - Water Damage Repairs & Replacement (Haag Education)
 - Water Mitigation Principles & Techniques (Haag Education)
 - Exterior Cladding Damage Assessment (Haag Education)
 - Floor Coverings (Haag Education)
 - HVAC, Electrical, and Plumbing (Haag Education)
 - Fire & Smoke Damage Assessment
 - Framing Systems Damage Assessment
 - Tile Roof Installation
 - Wood Roofs Damage Assessment
 - Slate Roofs Damage Assessment
 - Doors, Windows, and Interior Finishes
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Experience

Pilot Catastrophe Services Deployment: Start date 2/23/2021 End Date 3/16/2021

Working as an outside adjuster in the Dallas area:

- US Winter Storm commencing on the 12th of February 2021 and ongoing (CAT code 2115)
- Completed field inspections, which included determining an accurate scope of damages and photographic documentation. (software Xactimate)

Pilot Catastrophe Services Deployment: Start date 7/27/2021 end date 1/14/2022

Working as an CVE/Inside Adjuster:

- Tropical Storm Henri commencing on the 20th of August 2021
- Hurricane Ida commencing on the 27th of August 2021 and ongoing
- Tornado outbreak affecting Kentucky, Arkansas, Illinois, Missouri and Tennessee beginning on the 10th of December 2021 and ending on the 11th

Duties performed

- Verifying the cause of loss completion of site valuations and identifying potential risk exposures.
- Investigated and evaluated all relevant facts to determine coverage, damages, and liability.
- Conducted inspections of all areas of dwellings and/or other structures by means of third party vendors.
- Established timely and accurate claim and expense reserves.
- Negotiated and conveyed claim settlements.
- Drafted denial letters, FRC letters, and other complex correspondence.
- Maintained an effective diary system and documented claim file activities in accordance with established procedures. (Software NextGen)

Education

Southeastern Career College (formally known as the Paralegal Institute) ABA approved Associate of Applied Science Degree in Paralegal Studies. Graduated with honors GPA: 3.6